

AN INTEGRATED
NETWORK PROVIDING
MORE THAN **2.5 MILLION**
SERVICES PER YEAR.

We serve four primary regions with 700+
providers and over 11,400 employees.



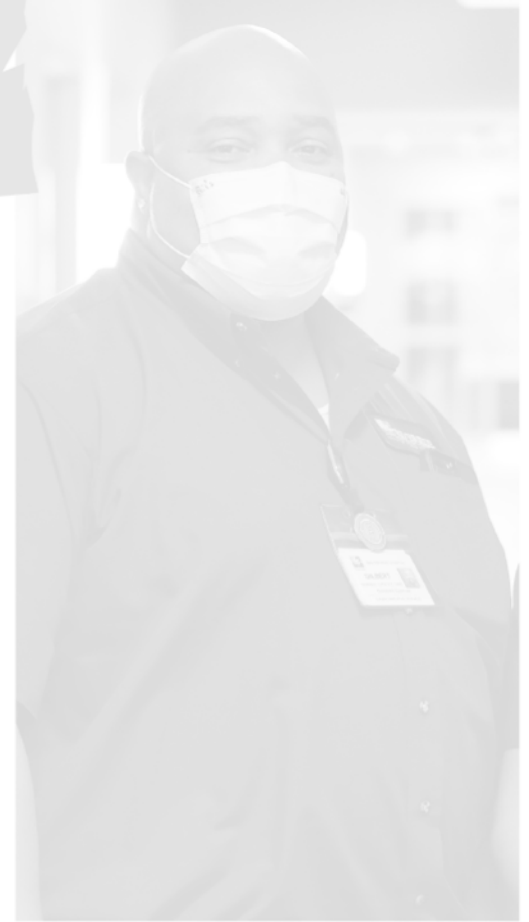
ECONOMIC IMPACT REPORT

#StrongerTogether





#StrongerTogether



WELCOME

Riverside Health System is fortunate to have been a part of caring for our communities for more than a century, and each passing year has only renewed our commitment to provide care and services that enhance quality of life. Community support in 1915 made it possible to build our first hospital, and since those early days, Riverside has grown significantly to include a network of multiple acute care and specialty hospitals, a medical group consisting of over 700 providers and a range of long-term facilities and services.

I am particularly proud—and humbled—to represent the thousands of Riverside team members who have served selflessly and steadfastly on the front lines during the last two years battling the COVID-19 pandemic. They personify the Riverside mission of caring for others as they care for those they love, and our communities are stronger and healthier thanks to their resilient and inspiring efforts in putting patients at the heart of what they do every day.



Mark Duncan

Director of Government Relations
Riverside Health System

In addition to improving the physical health of our patients and residents, Riverside is an economic catalyst that contributes to the overall viability and vitality in the communities we serve.

Riverside is engaged in a range of economic activities—employing nearly 11,500 team members, purchasing goods and services as part of its regular operating expenses, investing in new facilities and technologies, paying taxes to localities, providing charity care and a variety of other community benefits, and more.

In total, Riverside delivers nearly \$1.2 billion of economic impact annually throughout the state of Virginia.

We are delighted to be an integral part of your community—and we remain committed to improving the lives of our patients and residents by providing quality health care and fulfilling our mission of **caring for others as we would care for those we love.**

MARKET ECONOMIC IMPACT DEFINITIONS

DIRECT ECONOMIC IMPACT

Operating expenses incurred by Riverside in the normal course of business include the following:

- Purchase of goods and services from local vendors
- Payroll
- Fringe benefits to employees
- Costs for renovation and equipment
- Utility costs

COMMUNITY BENEFIT

Community benefits include:

- Costs for training health care professionals
- Cash donations to community organizations
- Support for community charitable events

TAXES

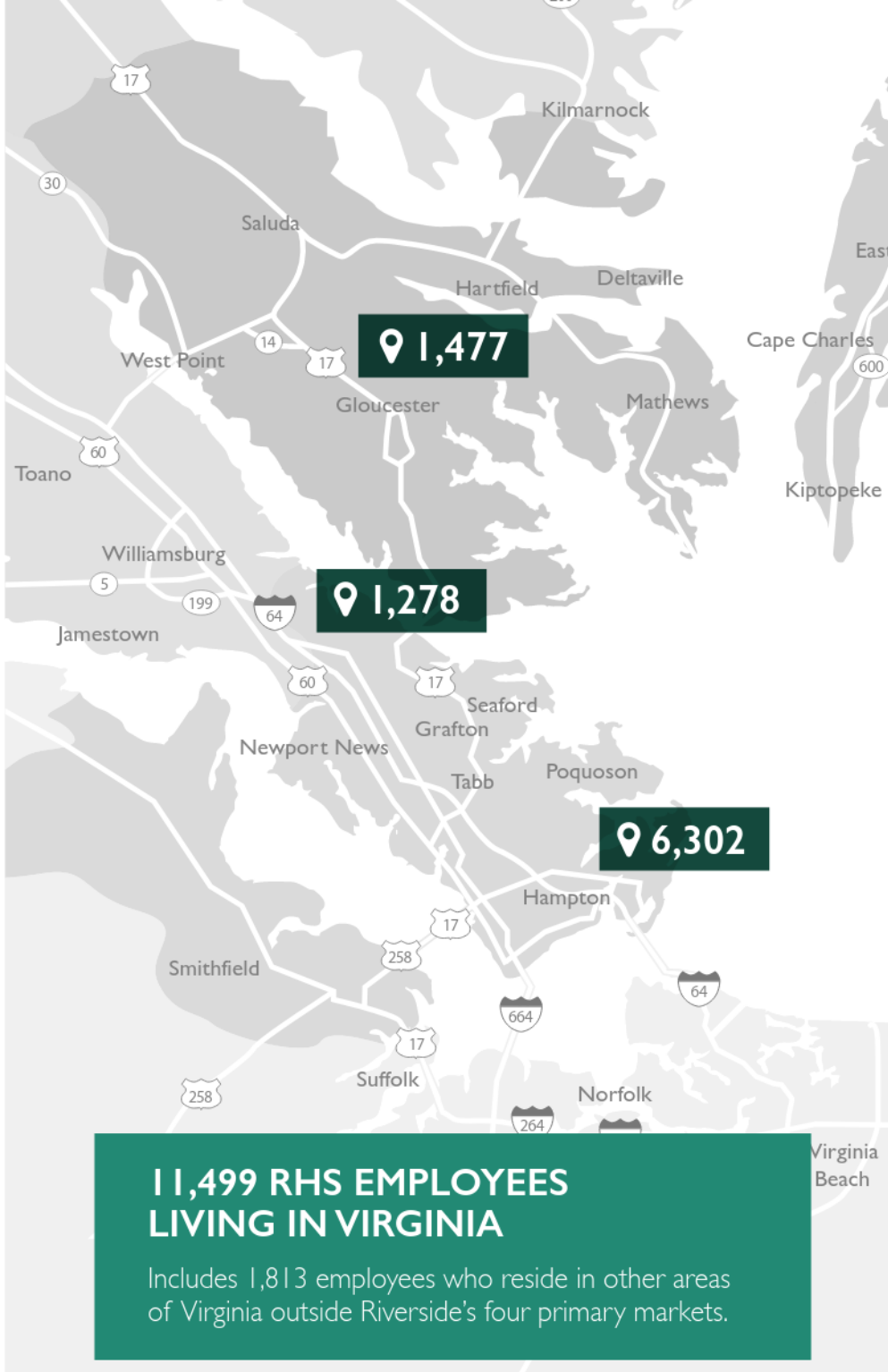
Includes all paid taxes

UNCOMPENSATED CARE

Uncompensated care includes:

- Cost of care to patients who qualify for financial assistance and receive emergency and medically necessary services
- Services provided to individuals who are insured but do not have the means to pay

Riverside is a not-for-profit organization dedicated to providing excellent care to all citizens, without regard for their ability to pay.



📍 579

📍 1,477

📍 1,278

📍 6,302

\$983,789,743*
DIRECT ECONOMIC IMPACT

\$147,027,186
UNCOMPENSATED CARE

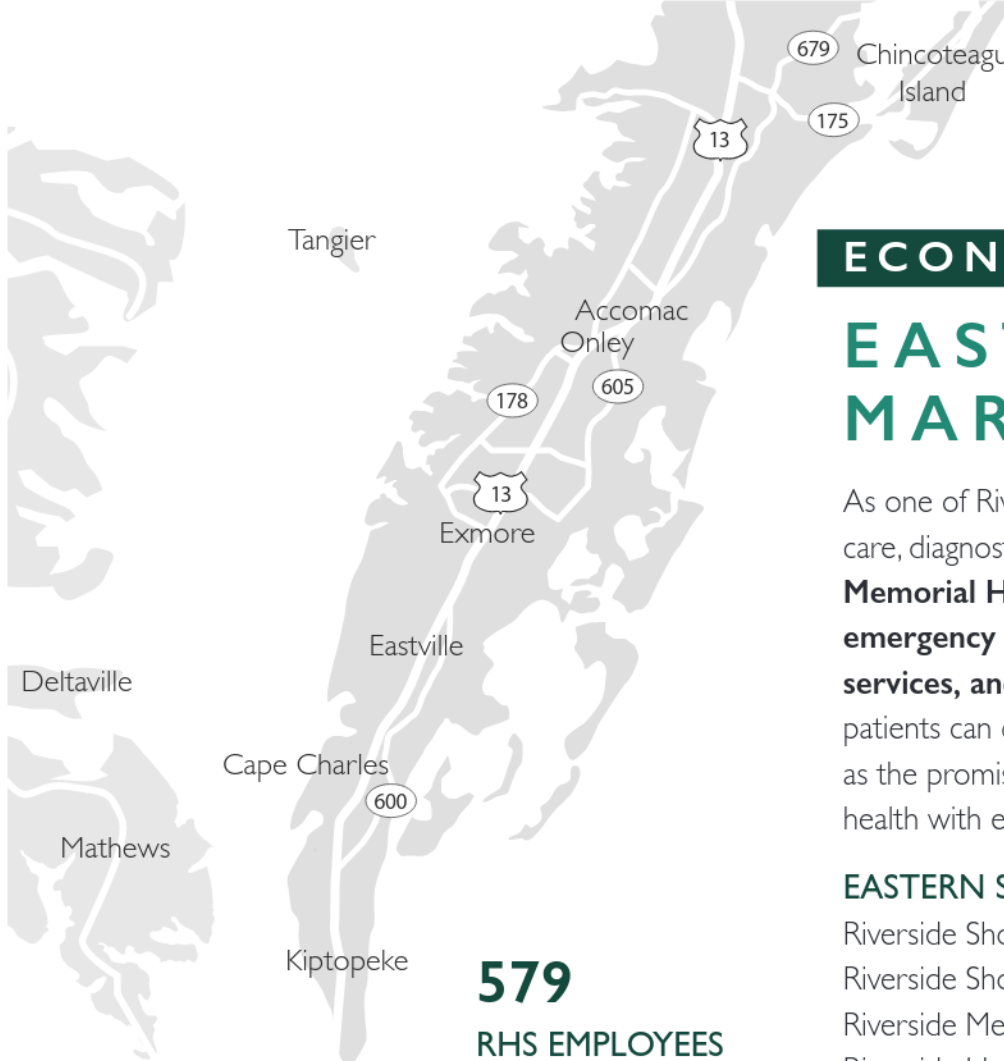
\$21,977,293
COMMUNITY BENEFIT

\$9,619,866*
TAXES

RIVERSIDE'S ECONOMIC IMPACT

TOTAL ECONOMIC IMPACT IN 2021:
\$1,162,414,088*

**Includes economic impact in other areas of Virginia outside Riverside's four primary markets.*



ECONOMIC IMPACT

EASTERN SHORE MARKET

As one of Riverside's multiple locations for inpatient and outpatient care, diagnostics, rehabilitation and wellness services, **Riverside Shore Memorial Hospital provides care for medical and surgical patients, emergency department and critical care patients, women and infant services, and patients seeking diagnostic testing.** In all these areas, patients can count on a growing array of resources and technology as well as the promise of our healing mission: to promote, maintain and restore health with exceptional patient-focused care in a compassionate setting.

EASTERN SHORE CARE AND FACILITIES

- Riverside Shore Memorial Hospital
- Riverside Shore Cancer Center
- Riverside Medical Group practices
- Riverside Home Health
- Riverside Hospice

579
RHS EMPLOYEES
LIVE ON THE
EASTERN SHORE

\$46,805,993
DIRECT ECONOMIC IMPACT

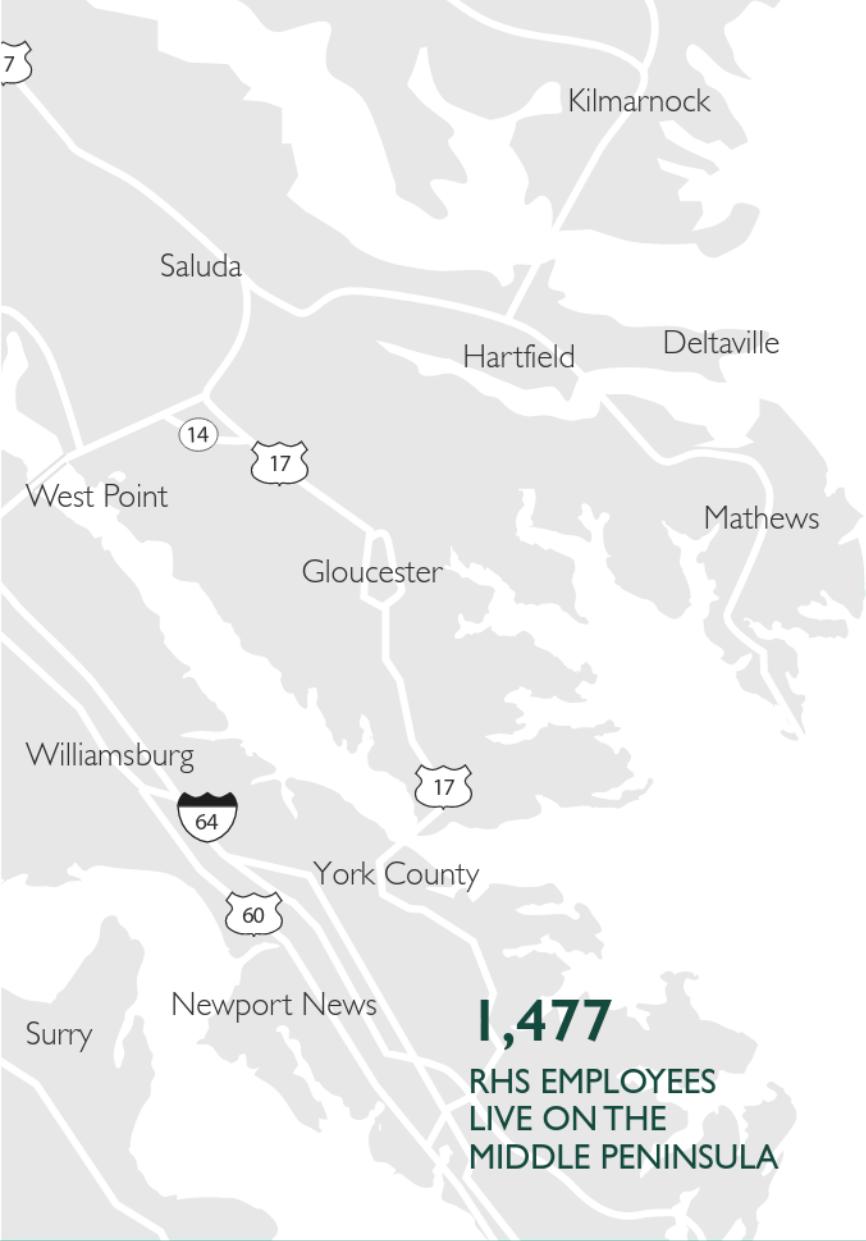
\$15,966,903
UNCOMPENSATED CARE

\$67,858
COMMUNITY BENEFIT

\$64,052
TAXES

RIVERSIDE'S TOTAL
ECONOMIC IMPACT ON
THE EASTERN SHORE:

\$62,904,806



ECONOMIC IMPACT

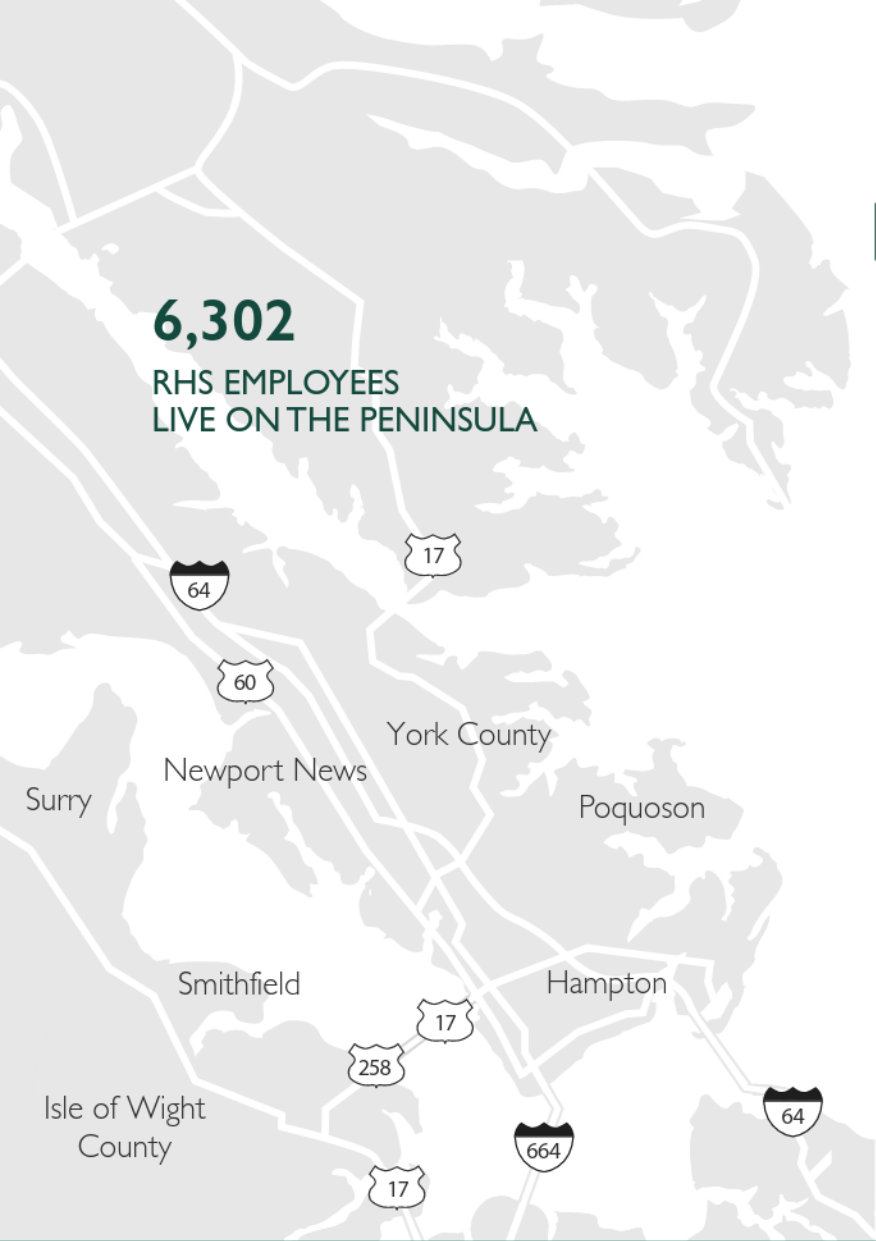
MIDDLE PENINSULA MARKET

Walter Reed Hospital is a 67-bed hospital nestled in the quaint community of Gloucester, VA. **We boast a recently renovated ER that serves as a Certified Chest Pain Center and a Primary Stroke Center.** Our 12,000-square-foot ICU holds 12 private rooms, and our Medical/Surgical Unit features a newly renovated 36-bed all-private-room unit. We also offer a state-of-the-art surgical department. Offering a full complement of outpatient services, Riverside ensures we are able to provide services needed by our community.

MIDDLE PENINSULA CARE AND FACILITIES

- Riverside Walter Reed Hospital
- Riverside Middle Peninsula Cancer Care Center
- Riverside Medical Group practices
- Riverside Lifelong Health and Rehabilitation
- Riverside Home Health
- Riverside Hospice
- Riverside Wellness and Fitness Center
- M.D. Express

\$95,238,815 DIRECT ECONOMIC IMPACT	\$93,656 COMMUNITY BENEFIT	RIVERSIDE'S TOTAL ECONOMIC IMPACT ON THE MIDDLE PENINSULA: \$109,587,680
\$13,961,529 UNCOMPENSATED CARE	\$293,680 TAXES	



6,302

**RHS EMPLOYEES
LIVE ON THE PENINSULA**

ECONOMIC IMPACT

PENINSULA MARKET

Riverside Regional Medical Center is the most comprehensive medical facility in the region, offering advanced diagnostics and emergency treatment when you need it most. **We offer the Peninsula’s only Level II Trauma Center and Neonatal Intensive Care Unit.** We are also recognized as a Chest Pain Center and a Comprehensive Stroke Center. Our services include advanced treatment in neurosciences, cardiology, cancer and orthopedics.

PENINSULA MARKET CARE AND FACILITIES

- Riverside Regional Medical Center
- Riverside Cancer Care Center
- Riverside Peninsula Surgery Center
- Riverside Behavioral Health Center
- Riverside Medical Group practices
- Riverside Lifelong Health and Rehabilitation
- Warwick Forest Independent Living
- Riverside Home Health
- Riverside Hospice
- Riverside Wellness and Fitness Center
- Riverside College of Health Careers
- Hampton Surgery Center
- Hampton Roads Eye Associates
- Riverside Rehabilitation Hospital
- M.D. Express

\$498,059,825
DIRECT ECONOMIC IMPACT

\$109,070,618
UNCOMPENSATED CARE

\$21,359,506
COMMUNITY BENEFIT

\$6,570,231
TAXES

**RIVERSIDE’S TOTAL
ECONOMIC IMPACT ON
THE PENINSULA:**

\$635,060,180



ECONOMIC IMPACT

WILLIAMSBURG MARKET

Designed and built with a focus on patient-centered care, Riverside Doctors' Hospital Williamsburg is the pinnacle of Riverside's commitment to the residents of the Williamsburg region. Set on over 25 beautiful acres, Riverside Doctors' Hospital Williamsburg offers state-of-the-art care, comfort and convenience.

WILLIAMSBURG CARE AND FACILITIES

- Riverside Doctors' Hospital Williamsburg
- Riverside Doctors' Surgery Center
- Riverside Radiation Oncology Specialists
- Riverside Lifelong Health and Rehabilitation
- Riverside Cancer Infusion Center
- Riverside Diagnostic Center
- Riverside Medical Group practices
- Patriots Colony
- M.D. Express

1,278

RHS EMPLOYEES LIVE IN WILLIAMSBURG

\$124,883,128
DIRECT ECONOMIC IMPACT

\$8,028,135
UNCOMPENSATED CARE

\$456,273
COMMUNITY BENEFIT

\$2,633,596
TAXES

RIVERSIDE'S TOTAL ECONOMIC IMPACT IN WILLIAMSBURG:
\$136,001,132



SERVING OUR

COMMUNITIES

By the end of 2021, Riverside had administered over 225,000 doses of the COVID-19 vaccine to over 100,000 patients and community members.

Since the first COVID-19 vaccine was approved for use, Riverside Health System has collaborated with state and local officials to ensure all who want a COVID-19 vaccine can receive one.

“WE KNOW WE HAVE SAVED LIVES BY ADMINISTERING THE COVID-19 VACCINE. SCIENCE IS CLEAR THAT THOSE WHO ARE VACCINATED HAVE A LOWER RATE OF HOSPITALIZATION AND DEATH.”

Cindy Williams

Vice President and Chief Pharmacy Officer
Riverside Health System

A FEW OF OUR COMMUNITY PARTNERS

VIRGINIA CENTER FOR INCLUSIVE COMMUNITIES

AAPI OF HAMPTON ROADS

ACHIEVABLE DREAM

100 BLACK MEN OF THE VIRGINIA PENINSULA

CHILDREN OF ABSENTEE PARENT PROJECT

HAMPTON ROADS DIVERSITY & INCLUSION CONSORTIUM

HABITAT FOR HUMANITY

HAMPTON UNIVERSITY

H.R. COMMUNITY ACTION PROGRAM

REECH FOUNDATION

TIDEWATER ARTS OUTREACH (TAO)

UNITED JEWISH COMMUNITY CENTER

UNITED NEGRO COLLEGE FUND

AMERICAN HEART ASSOCIATION

LEDWITH-LEWIS FREE CLINIC

LACKEY FREE CLINICS

GLOUCESTER MATHEWS CARE CLINIC

MEN FOR HOPE

AMERICAN DIABETES ASSOCIATION

HERE FOR THE GIRLS

FEAR 2 FREEDOM

AMERICAN CANCER SOCIETY

VIRGINIA PENINSULA FOODBANK

In 2021, Riverside Health System provided \$21,977,293 in community benefits directly to the communities we serve.

Riverside is proud to sponsor organizations that are working to build stronger, healthier communities and is fortunate to have been a part of caring for our communities for more than a century.

Community support in 1915 made it possible to build our first hospital. Today, we are delighted to be an integral part of the communities we serve, building relationships and contributing to the overall quality of life.

RIVERSIDE HEALTH SYSTEM

CONTINUUM OF CARE

Hospitals and Medical Offices



Acute Care Hospitals



Rehabilitation Hospital



Behavioral Health Center



Primary and Specialty Care Medical Offices



Urgent Care

Lifelong Health and Wellness Services



Continuing Care Retirement Communities / Healthy Living Communities



ChooseHome



Skilled Nursing Facilities



Home Care: Private Duty Care, Home Health



Palliative and Hospice Care



Physical Therapy

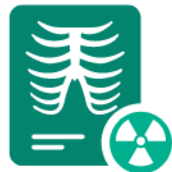


Wellness and Fitness Centers

Outpatient Services



Surgery and Treatment Centers



Diagnostic Imaging Services



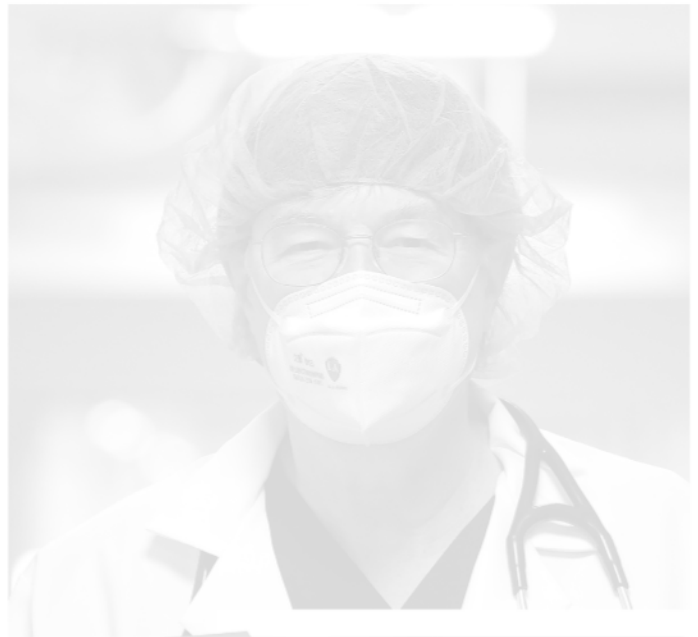
Outpatient Testing

Riverside College of Health Careers

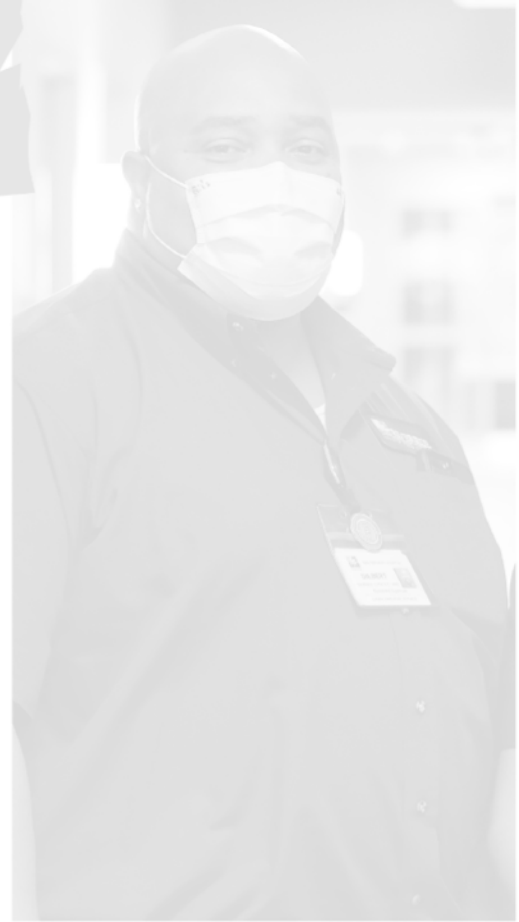
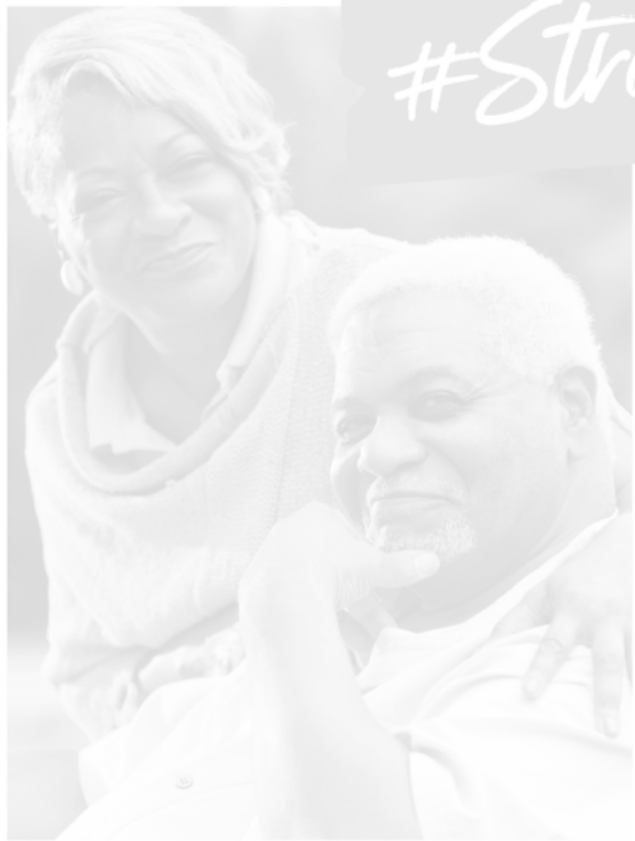


Riverside Foundation





#StrongerTogether





CARING FOR OTHERS
AS WE WOULD CARE FOR THOSE
WE LOVE.

Serving Eastern Virginia since 1915.

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